

Download ServiceChannel Provider Mobile

Search for and download **ServiceChannel Provider**



Creating a Profile



Let's get your ServiceChannel registration started.

First Name
George

Last Name
Byron

Email
g.b.technician@gmail.com

Mobile Phone
Enter Mobile phone number

Next

1. Your manager or home office creates your profile and sends you an invite through email
2. In your email, find the invitation and click **Accept**
3. Fill out all contact information and take a clear, front-facing photo
! Your clients will see this photo in their mobile device
4. When you submit your profile, your manager or home office will accept you and assign work orders to you

Checking Into Work Orders with a Badge



OPEN

EMERGENCY
Assigned to: Me, Mitch Saunders

JANITORIAL

TN# 176894043
FRONT OF HOUSE / Janitorial / Janitorial /
Emergency Cleaning /

WTC World Trade Center 1596.6 mi
10007, 185 Greenwich St New York NY, US

Schedule Date: Apr 16, 2021 at 5:55 PM
Priority: EMERGENCY

ADD NOTE CHECK IN MORE

1. Tap on **Check In** on a work order
2. When prompted tap the **More** button to access your badge
3. When your profile appears, show your device to your client to **scan the QR code**
4. You are automatically checked in to the work order

Help! I Cannot Check In



! If you are too early or too late, you may be denied Site Access

Check the **Schedule Date and time before checking in**

If you are denied access because you are outside of the **Acceptable Timeframe**

Ask your home office to move the Scheduled Date/Time

! Your client may require a technician profile for you to check in

If you logged into SC Provider Mobile with a PIN Code (instead of a username and password), your client may not accept that as a valid profile

Log in with a username and password, or ask your home office to help you create a profile